

# Cancellation and Refund Policy

## **If you need to cancel a workshop**

We do appreciate that some unforeseen circumstances may mean that you can't attend a workshop so we are happy for you to send along a friend to take your place. We will need their name, contact details and any dietary/other special requirements prior to the workshop.

Alternatively, for cancellations made 4 weeks in advance, we offer a full refund or **one** free date change, if applicable - please contact us for details. For cancellations made 2 weeks in advance, we can only offer a 50% refund. If we receive less than 2 weeks' notice, we are unable to offer a refund or date change on course places.

## **Our right to cancel a workshop**

Should we need to cancel a workshop due to unforeseen circumstances, we will aim to give you as much notice as possible of the cancellation. In this event, we will offer a full refund or a transfer to the same workshops on an alternative date. Unfortunately we cannot accept any liability for travel or other costs incurred.

## **Gift vouchers**

Gift vouchers are non-refundable. We do appreciate that sometimes unforeseen circumstances may mean that they cannot be used and we are happy for them to be transferred to a friend. Gift vouchers are valid for 12 months from date of purchase.